**CHARNWOOD BOROUGH COUNCIL – PUBLIC TRANSPORT SCRUTINY PANEL – SURVEY FEBRUARY 2024**

Thank you for taking the time to complete this survey about public transport in your community. While it is recognised that the Public Transport Scrutiny Panel do not have any direct influence over public transport provision in the Borough, they are collating data to identify issues and suggest possible solutions and best practice. To do this, they want to examine the current public transport provision in the Borough. Improving public transport provision in the Borough has a key role in developing social inclusion and economic growth and would contribute towards the Council’s sustainability and net zero aims for the Borough. The Public Transport Scrutiny Panel will use the data collected to develop recommendations and feed into key consultations with bus operators and Leicestershire County Council, the local public transport authority.

Subsidised bus services in Charnwood;

Service 3 (Centrebus) – Loughborough Town – Tynedale Road

Service 8a (Centrebus) – Melton Mowbray – Loughborough (via The Wolds)

Service 13 (Centrebus) - Loughborough Town – Tuckers Road

Service 22b (First) Saturday Only – Leicester – Birstall

Service 27 (Centrebus) - Loughborough – Barrow Upon Soar – Sileby – Thurmaston (via Seagrave, Walton, Cotes)

Service 100 (Centrebus) – Melton Mowbray – Syston (via South Croxton, Barkby)

Service 125 (Midland Classic) – Leicester – Castle Donington (via Anstey, Newtown Linford)

Service 129 (Midland Classic) – Loughborough – Ashby (via Nanpantan, Shepshed)

Service 154 (Centrebus) – Leicester – Loughborough (via Anstey, Cropston, Swithland, Woodhouse, Quorn)

[Timetables here.](https://www.choosehowyoumove.co.uk/supported-bus-services-timetables/)

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| SURVEY QUESTIONS | Commercial Bus Services | Subsidised Bus Service |
| **Bus Services** |
| Which bus services currently serve your parish/community? Service number/operator? |  |  |  |  |
| Level of service provided:Frequency (every hour, etc)? |  |  |  |  |
| Evening service? |  |  |  |  |
| Saturday service? |  |  |  |  |
| Sunday service? |  |  |  |  |
| How would you rate reliability of each service? (on a scale 1 – 10) |  |  |  |  |
| How would you rate affordability for residents in your community? (on a scale 1 – 10) |  |  |  |  |
| How would you rate bus routes in terms of accessibility for residents across the parish/community? (on a scale 1 – 10) |  |  |  |  |
| Additional comments? |  |  |  |  |

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| Have any services been withdrawn in the past two years? If yes, please indicate which service/operator, which destinations were no longer served, what was the impact on the community?  |  |
| Were any withdrawn services later fully or partially reinstated? If yes, please indicate which service/operator and level of service provided? |  |
| How would you rate the provision of bus stops, bus shelters and timetable information in your parish/community? (scale of 1-10) |  |

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| **Rail Services** |
| Are there any rail services serving the parish/area?If yes, please provide the following information:Location of station? |  |
| Is there adequate parking available for cars at the station? |  |
| Is there secure parking for cycles at or near the station? |  |
| Frequency (every 2 hours, etc)? |  |
| Evening Service? |  |
| Saturday service? |  |
| Sunday Service? |  |
| How would you rate reliability of the service? (scale 1 – 10) |  |
| How would you rate affordability for residents in your community? (scale 1 – 10) |  |
| How would you rate the accessibility for residents across the parish/community? (scale 1 – 10) |  |

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| **Other Information** |
| How would you rate the viability of public transport provision in your parish/community for commuters and students to travel to and from work/school/college? (scale of 1-10)Additional comments? |  |
| Does a Demand Responsive Transport scheme operate in your parish/community?If so, please give details and level of usage if known. |  |
| Are you aware of a community minibus in the parish/community available for pre-arranged essential journeys or recreational trips? |  |
| Is there a volunteer drivers scheme operating in the parish/community for pre-arranged essential journeys, e.g. operated by Age UK? |  |
| Is there anything else related to public transport in your community or parish that you would like to highlight? |  |
| Are there any improvements to public transport in your community or parish that you would like to see? If so, please give details. |  |